



Leading Door and Fixture Manufacturing and Distribution Company Creates a Collaborative Partnership with DLS 3PL Freight Services to Drive Logistics Efficiencies

Situation

Leading security door and fixture manufacturer shipped their materials direct to installation contractors completing construction of restaurants, dialysis clinics and small retail stores. Multiple delivery channels were used including direct from the Door Manufacturing Facility and drop shipments direct from Manufacturing Vendor Partners to Construction Contractors. The company's initiative was to improve shipment visibility for all channels, control costs, notify installation contractors timely, enhance vendor routing compliance and improve velocity to construction site.

Challenges

Vendor routing compliance with shipments routed to company's manufacturing facility and direct drop shipments to contractors at construction site.

Visibility of all shipments and cost analysis. Without a TMS system Company had to check multiple carrier sources daily for tracking and cost analysis.

Coordination of deliveries to contractors and job sites was difficult when working with multiple carriers.

Freight cost audit. Accounts Payable manually audited all freight invoices creating backlog in carrier payment processing.

Solutions

DLS 3PL Freight Services performed complete transportation analysis verifying cost improvement initiatives.

DLS 3PL Freight Services coordinated all shipments to company's customers, from vendors direct to customers and from vendors direct to company.

Vendor compliance was monitored and coordinated to reduce non-conformances.

Visibility of all shipments through DLS 3PL Freight Services TMS created instant tracking and cost containment.

Daily tracking and shipment notification implemented by DLS 3PL Freight Services created improved contractor delivery planning and velocity to contractor.

DLS 3PL Freight Services' freight invoice audit program reduced accounts payable administrative costs.

Conclusion

With DLS 3PL Freight Services' client was able to improve costs, improve shipment velocity, created an improved customer experience, reduced administrative costs and created visibility for every shipment.