Shipment audit and recovery service

Powered by 3PL Freight Services

Overview

You can think of a parcel audit as spell check for your shipping accounts. Every day millions of packages are shipped in the United States, and these packages are subject to dozens of surcharges and fees put in place by carriers like UPS, FedEx and DHL.

3PL Freight Services performs a robust audit on each shipment, assessing each individual charge that is billed to a shipment to ensure accuracy. The disputes are handled automatically with the required critical information to return the refund to your business. The resulting refunds are posted to the shipping accounts and applied to shipping invoices in the form of credits. Dollars are delivered back into your business weekly.

Benefits

Time savings. The baseline for processing audits is one thousand shipments per hour. Faster approvals, means quicker payouts and time added back into the day.

More refunds. 4.5% of all shipments get refunded at an average of 10 dollars per shipment.

Features

Technology. Proprietary software delivers industry-leading numbers on speed and precision in the analysis performed on each shipment. Once all of the billing mistakes are identified, attention is given to each to ensure that a maximum refund is achieved on each shipment before submitting the claim.

Historical analysis. Shipments are analyzed as far back as refund opportunities exist within an account. The amount of time is variable by account type and shipping activity, but is usually between one to six months.

Reporting. Data-driven reporting helps customers visualize the entire supply chain and identify possibilities to increase efficiency.

Auditing points

(i) **A comprehensive audit is performed on every shipment and every carrier invoice.**

- Base discount compliance
- Call tag event tracking
- Collect shipments
- Damage claim value audit
- Damaged shipment
- Delivery area surcharge
- Delivery exception
- Dimension adjustments
- Dimensional weight calculation
- Document audit on lost / damage claims
- Duplicate charges on different invoices
- Duplicate charges on same invoice
- Duplicate invoices

- Earned discount compliance
- Extended delivery surcharge
- Fraudulent shipping activity
- Fuel surcharge accuracy
- Hundredweight charges
- Hundredweight compliance
- International import and export
- Late payment fee
- Lost shipment
- Manifest voids
- Minimum charges compliance
- Negotiated rate compliance
- Oversized dimensional weight surcharge

- Rated weight accuracy
- Refund verification by check
- Refund verification by credit
- Refund verification by credit card
- Residential delivery surcharge
- Return service labels
- Saturday delivery
- Saturday pickup
- Third-party manifest voids
- Third-party negotiated rate compliance
- Verification of automatic credits
- Weight per shipment auditing
- Pickup time accuracy

Attributes

Why 3PL Freight Services is the best.

Verifies each refund with a picture. Not all auditors provide detailed documentation on refunds. With 3PL Freight Services, customers can find a screenshot and invoice number where the refund was delivered.

Same day filing. Claims are submitted immediately. Faster submittals increase the probability of a refund credit being approved by the FedEx or UPS.

No charges on automatic refunds. 3PL Freight Services is performance-based meaning the refunds are split only when 3PL Freight Services has taken specific action to retrieve the refund. 3PL Freight Services will never split a refund for actions taken by you or your carrier.

Total transparency. 3PL Freight Services aggregates robust data into simple reports, charts and dashboards. Shipment data and auditing reports are easily accessible, empowering businesses to plan for the future using logistics insights.

Carriers

(i) **Built-in support for all major carriers.**

FedEx. 3PL Freight Services provides the right information at the right time for each claim submitted, and as a result gets more refunds delivered

DHL. No need to lift a finger submitting claims for refunds to DHL. 3PL Freight Services will manage it for you.

UPS. 3PL Freight Services completely automates identify, submitting and verifying claims for UPS.

Gain share

50%

Of Refunds

✓ Performance pricing

✓ Works on accounts of any volume

✓ Weekly reports

✓ Includes all features

Quotes

"I can't even begin to tell you the benefits of 3PL Freight Services. We would be lost in the shipping world without it!"

Mike Q. - Small Business Owner

"Because we were being overcharged by our previous auditing company and missing refunds, we made the switch to 3PL Freight Services. We now get more refunds, pay less, which ultimately saves us more on shipping."

Jason C. - Logistics Manager

"3PL Freight Services was referred to us as the best in the freight auditing space. They've lived up to that in every way."

Sarah R. - Small Business Owner

Directions

After signup is complete ensure online billing is enabled.

Guide for FedEx:

1. Login to FedEx.com

2. Navigate to FedEx Billing Online. Located in the top menu: Manage > View Pay Bills

3. Enter your account number.

4. Confirm registration

Guide for UPS:

1. Login to UPS.com.

2. Navigate to UPS Billing Center. Located in the top menu: My UPS > Billing

3. Access the online billing center.

4. Enter the UPS account number

5. Confirm registration

Thanks for your consideration

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